

## SingleSource IT Partners with SmarterTools

### *SingleSource IT LLC adds SmarterTools to its product offerings*

**Jeffersonville, IN** - SingleSource IT has partnered with SmarterTools Inc. to distribute SmarterTools software as an authorized reseller.

Under the terms of the partnership, SingleSource IT will resell the SmarterTools product line, including the SmarterMail mail server, SmarterStats Web log analytics and SEO software, and SmarterTrack customer service software.

“SingleSource IT welcomes SmarterTools to our selective product offerings. As a cost-effective, feature rich, alternative to Microsoft Exchange SmarterMail fills the need in the Small business market.”

SmarterMail is a cost-effective Microsoft Exchange alternative, bringing enterprise-level functionality to businesses, ISPs, and Web hosting environments. Features include a rich Webmail interface, file storage, detailed reporting, events/notifications, throttling, email archiving, intrusion detection/prevention, advanced synchronization, out-of-the-box antispam and antivirus and optional add-ons for Exchange ActiveSync, Cyren Premium Antispam, and Cyren Zero-hour Antivirus.

SmarterTrack is a powerful help desk application built for tracking, managing, and reporting on customer service and communications, including sales and support issues. Features include a ticket system, live chat, call logs, time logs, Who's On, branding and language support, cost analysis, data mining, reporting, surveys, a task management system, and a knowledge base.

SmarterStats is comprehensive Web log analytics and SEO software that cost-effectively delivers relevant, accurate, and detailed website statistics to help businesses increase conversions and maximize ROI.

### **About SmarterTools**

Founded in 2003, SmarterTools Inc. is an information technology management software company based in Phoenix, Arizona. SmarterTools builds a Windows mail server, customer service software, and Web log analytics and SEO software that simplify and automate the day-to-day IT operations of businesses and hosting environments in over 100 countries. Additional information about SmarterTools Inc. and the SmarterTools product line is available at the company website: [www.smartertools.com](http://www.smartertools.com).

### **About SingleSource IT LLC**

SingleSource IT LLC is a nationwide Managed Services provider for Small, Midsize businesses. With hosted PBX and Email services in addition to IT service and support, SingleSource IT can provide all of a company's technical needs. For more information, visit [www.ssit502.com](http://www.ssit502.com)